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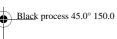
TROUBLESHOOTING GUIDE

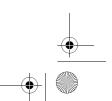
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BEFORE USING THE WASHING MACHINE

1. Removing the packaging and inspection

- After unpacking, make sure that the washing machine is undamaged. If in doubt, do not use the washing machine. Contact After-Sales Service or your local retailer.
- · Check that the accessories and supplied parts are all present.
- · Keep the packaging materials (plastic bags, polystyrene parts, etc.) out of reach of children, as they are potentially dangerous.
- If the appliance was exposed to the cold before delivery, keep it at room temperature for a few hours before operating.

2. Remove the transport bolts

- The washing machine is fitted with transport bolts to avoid any possible damage to the interior during transport. Before using the washing machine, it is imperative that the transport bolts are removed.
- After their removal, cover the openings with the 4 enclosed plastic caps.

3. Install the washing machine

- You are advised not to install the appliance in a room where the temperature could drop to
- Given the weight of the appliance, attention must be paid to safety standards when it is being moved.
- · When positioning the appliance, make sure that the power cable is not kinked or compressed and that it can be easily accessed if required.
- · Remove the protective film from the control panel (if available on your model)
- Move the appliance without carrying it by the worktop.
- · Install the appliance on a solid and level floor surface, preferably in a corner of the room.
- Make sure that all four feet are stable and resting on the floor and then check that the washing machine is perfectly level (use a spirit level).
- In case of wooden or so-called "floating floors" (for instance certain parquet or laminate floors), place the appliance on a 60 x 60 cm sheet of plywood at least 3 cm in thickness which is secured to the floor.

4. Water supply

- Connect the water supply inlet hose in accordance with the regulations of your local water company.
- · Water supply: Cold water only (unless

otherwise indicated on the programme chart)

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· Water tap: 3/4" threaded hose

connector'

Water pressure

(flow pressure): 100-1000 kPa (1-10 bar). Use only new hoses to connect the washing machine to the water supply. Used hoses must not be used and should be discarded,

5.Drain

- Connect the drain hose to the siphon or hook it over the edge of a sink by means of the "U" bend
- If the washing machine is connected to an integrated drainage system, ensure the latter is equipped with a vent to avoid simultaneous loading and draining of water (siphoning effect).

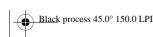
6. Electrical connections

- Electrical connections must be carried out by a qualified technician in compliance with the manufacturer's instructions and current standard safety regulations.
- Voltage, power consumption and electrical protection data are supplied on the inside of the appliance door.
- The washing machine must be connected exclusively by means of a socket with an earth connection in accordance with current regulations. The washing machine must be earthed by law. The manufacturer declines all liability for possible damage to property or injury to persons or pets deriving from failure to observe the a/m directions.
- Do not use extension leads or multi sockets.
- Before any maintenance on the washing machine disconnect it from the mains supply.
- After installation, access to the mains plug or to disconnection from mains supply must be ensured at all times via a double-pole switch.
- Do not operate the washing machine if it has been damaged during transport. Inform the After-Sales Service.
- · Mains cable replacement is only to be carried out by After-Sales Service.
- · Use the appliance only for domestic washing and for its intended applications.

Minimum housing dimensions:

Width: 600 mm Height: 850 mm Depth: 600 mm















PRECAUTIONS AND GENERAL RECOMMENDATIONS

1. Packing

 The packaging material is entirely recyclable, and marked with the recycling symbol Δ . Adhere to local regulations when disposing of packaging

2. Disposing of packaging and scrapping old washing machines

- The appliance is built from reusable materials. It must be disposed of in compliance with current local waste disposal regulations.
- Before scrapping, remove all detergent residues and cut off the power cable so that the washing machine is made unusable.
- This appliance is marked according to European Directive 2002/96/EC on Waste Electrical and Electronic Equipment (WEEE). By ensuring that this product is disposed of correctly, you will help prevent potential negative consequences for the environment and human health.

The symbol A on the product, or on the documents accompanying the product, indicates that this appliance may not be treated as household waste. Instead it shall be handed over to the applicable collection point for the recycling of electrical and electronic equipment Disposal must be carried out in accordance with local environmental regulations for waste disposal.

For more detailed information about treatment, recovery and recycling of this product, please contact your local city office, your household waste disposal service or the shop where you purchased the product.

3. Safety Instructions

- The washing machine can only be used indoors.
- Do not store flammable fluids near the appliance.
- If you want to place a dryer on top of your washing machine, first contact our After-Sales Service or your specialist dealer to verify if this is possible. Placing a dryer on your washing machine is only admitted by using an appropriate stacking kit available through our After-Sales Service or your specialist dealer.
- · Do not leave the appliance plugged in when not in use.
- Turn off the tap when not in use.
- · Before any cleaning and maintenance switch off the machine or disconnect it from the mains.
- Never open the door forcibly or use it as a step.
- · Children must not be allowed to play with the washing machine or to climb into the drum.
- If necessary, the power cable may be replaced with an identical one obtained from our After-Sales Service. The power cable must only be replaced by a qualified technician.

For washer/dryer models

- · Do NOT dry items that have been washed or treated with chemical stain removers, cooking oil, petroleum, acetone, alcohol, petrol, paraffin, white spirit, wax.
 - Remove these substances by means of a hot wash with abundant detergent before drying.
- · Do NOT dry items made from foam rubber, latex, raincoats, waterproof fabrics, rubber airbeds, printed objects, clothes or pillows filled with foam rubber. These materials could melt and damage other items in the wash or damage the appliance.

4. Advice on saving energy

- To achieve the best use of energy, water, detergent and time use the recommended maximum load size.
- Do not exceed the recommended dosages on the detergent packet.
- The Eco Flap a special system in the outlet prevents detergent loss from the drum to avoid detergent loss into the environment.
- Use the "Pre-wash" programme for heavily soiled laundry only. Use a programme with no "Pre-wash" cycle for slightly or normally soiled items; You save on water, energy and time as a
- Before using the washing machine, treat laundry with a stain remover or soak dry stained items in water so as to avoid having to use high temperature wash programmes
- Save energy by using a 60° C instead of a 95° C wash programme or a 40° C instead of a 60° C wash programme.
- Save energy and time by selecting a high spin speed to reduce the water content in laundry before using a drying programme (for machines with adjustable spin speed).

5.EC Declaration of Conformity

 The appliance conforms to the following European Standards: 73/23/EEC Low voltage directive 89/336/EEC EMC Directive 93/68/EC CE Marking Directive **C** €.









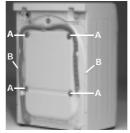




INSTALLATION

Remove the transport bolts

- 1. Loosen the three or four bolts (A).
- 2. Unscrew the bolts by hand.
- 3. Take hold of the bolts and plastic spacers and remove them. Keep the transport safety bolts for possible future use.
- 4. Close the holes with the plastic covers (supplied with the documents).







TRANSPORT/HANDLING

Never lift the appliance by the worktop when transporting.

- 1. Unplug the appliance.
- 2. Shut off the water tap.
- 3. Check that the door and detergent dispenser are properly closed.
- **4.** Remove the water supply and drain hose from the domestic connection.
- 5. Remove any water remaining in the hoses and the appliance (see "Removing The Filter/Draining Residual Water").

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- **6.** Pry off the plastic covers with a screwdriver and remove them.
- 7. Insert the transit screws following the removal procedure in reverse.







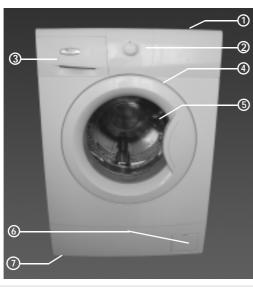


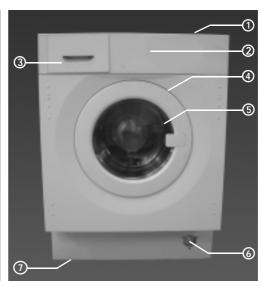












- 1. Worktop
- 2. Control panel
- 3. Detergent drawer
- 4. After-Sales Service sticker (inside door)
- 6. Pump access behind plinth or cover (depending on the model)
- 7. Adjustable feet

DOOR

To open the door, hold the door handle, press the inside handle (if available on your model) and pull the door. Close the door by pressing it without excessive force until it clicks shut.

BEFORE THE FIRST WASH CYCLE

To remove any residual water used in testing by the manufacturer, we recommend that you carry out a short wash cycle without laundry.

- 1. Turn on the water supply tap.
- 2. Close the door.

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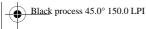
4. Select and start a short programme (see separate "Programme Chart").















PREPARATION OF THE WASHING

1. Sort the load according to...

Type of fabric / care label symbol Cottons, mixed fibres, easy care/synthetics, wool, handwash items.

Colour

Separate coloured and white items. Wash new coloured items separately.

Loading

Wash items of different sizes in the same load to improve washing efficiency and distribution in the drum.

Delicates

Wash small items (e.g. nylon stockings, belts etc.) and items with hooks (e.g. bras) in a washbag or pillow case with a zip fastener. Always remove curtain glides or wash curtains with the glides inside a cotton bag

2.Empty all pockets

Coins, safety pins etc. can damage your laundry as well as the appliance drum and tub.

3. Fasteners

Close zips and fasten buttons or hooks; loose belts or ribbons should be tied together.

Stain removal

- Blood, milk, eggs etc. are generally removed by the automatic enzyme phase of the programme.
- For stains made by red wine, coffee, tea, grass, fruit etc. add a stain remover to the main wash
- Pre-treat heavily-soiled areas with stain remover if necessary

Dyeing and bleaching

- Only use dyes and bleaches that are suitable for washing machines
- Follow the manufacturer's instructions.
- Plastic and rubber parts of the washing machine can be stained by dyes or bleaches.

LOADING THÉ L'AUNDRY

- 1. Open the door.
- 2. Unfold the laundry and place it loosely in the drum. Observe the load sizes given in the quick reference quide.

Note: Overloading the machine reduces the wash efficiency and encourages creasing.

3. Close the door.

DETERGENTS AND ADDITIVES

Keep detergents and additives in a dry place out of the reach of children.

The type of detergent depends on:

- type of fabric (cottons, easy care/synthetics, delicate items, wool)
 - Note: Use only specific detergents for wool.
- Colour.
- washing temperature.
- · Degree and type of soiling.

Remarks:

- Whitish residues on dark fabrics are due to the insoluble water softeners in modern phosphatefree detergents. If you notice this problem, shake or brush the affected items or use a liquid detergent.
- · Use only detergents and additives specifically produced for domestic washing machines.
- When using descaling agents, dyes or bleaches for the pre-wash, make sure that they are suitable for use in domestic washing machines. Descalers could contain products which could damage your washing machine.
- Do not use any solvents (e.g. turpentine, benzine). Do not wash fabrics in the machine which have been treated with solvents or flammable liquids.
- Do not use liquid detergent for the main wash when having activated the "prewash" option (if available on your model).
- Do not use liquid detergents when activating the "Start Delay" function (if available on your washing machine).

Dosage

Follow the dosage recommendations on the detergent pack. They depend on:

- Degree and type of soiling
- · size of wash full load: follow the detergent manufacturer's instructions; half load: 3/4 the amount used for a full load; minimum load (about 1 kg): 1/2 the dose recommended for a full load
- water hardness in your area (request information from the water company). Soft water requires less detergent than hard water (refer to the water hardness table in the operating instructions).

Note:

Too much detergent can result in excess foam formation, which reduces washing efficiency. If the washing machine detects too much foam, it may prevent spinning. Insufficient detergent may result in grey laundry in time and also calcifies the heating system, drum and hoses.









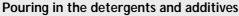












The detergent drawer has three chambers (fig. "A").

Prewash Chamber | |

· Detergent for the prewash

Main Wash Chamber | II |

- · Detergent for the main wash
- · Stain remover
- · Water softener

Softener Chamber ¢



- · Fabric Softener
- Liquid starch

Pour additives only up to the "MAX" mark".

Using bleach /

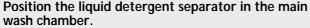


- Wash your laundry with the desired programme (Cotton, Synthetics), adding an appropriate amount of bleach to the SOFTENER chamber (close the detergent dispenser carefully)
- Immediately after the end of the programme, start the "Rinse and Spin" programme to eliminate any residual bleach smell; if you want, you can add softener.

Never put both chlorine bleach and softener into the softener chamber at the same time.

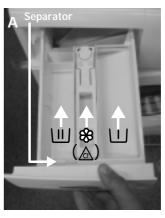


- Select the "Rinse and Spin" programme and check that the spin speed is set to not more than 800 rpm.
- · Start the programme, pull out the detergent dispenser so that you can see approximately 3 cm of the softener chamber.
- Pour the starch solution prepared into the softener chamber while the water is running into the detergent dispenser.

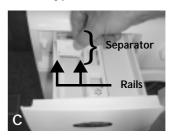


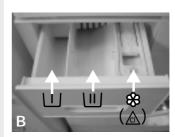
When you use a liquid detergent (recommended for non pre-wash programmes), position the separator in the main wash chamber III on the guides so that it touches the bottom of the chamber then pour in the detergent until it reaches the full mark.

Remember to remove the separator when you use a powder detergent.

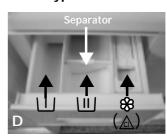


Type 1 basin





Type 2 basin



















We recommend that you check and clean the filter regularly, at least two or three times a year.

Especially:

- If the appliance does not drain correctly or if single spin cycles do not take place.
- If the "Clean filter" indication lights up: IMPORTANT: make sure the water has cooled before draining the appliance.
- 1. Switch off the appliance and unplug it.
- 2. Remove the plinth or open the cover (depending on the model) by using the separator of the detergent dispenser (fig. A / B).
- 3. Place a bowl beneath the filter. If the filter is located behind the plinth (see pictures "A" e "C"), use a wide and very flat container with a maximum height of 2 cm.
- 4. Open the filter but do not remove it completely. Slowly turn the filter counterclockwise (fig. C) until the water begins to drain out.
- 5. Wait until all the water has drained.
- **6.** Now unscrew the filter completely and extract it.
- 7. Tilt the appliance forwards carefully to allow the water to flow out.
- 8. Clean the filter and the filter chamber.
- 9. Check that the pump impeller can still rotate.
- 10. Re-insert the filter and screw it in clockwise as far as it will go.
- 11. Pour about 1 l of water into the detergent dispenser to reactivate the ecosystem". Check that the filter is inserted properly and securely.
- 12. Reinstall the plinth or the cover, depending on the model.
- **13.** Plug in the appliance again.
- 14. Select a programme and start it.





















Appliance exterior and control panel

- Can be washed down with a soft, damp cloth.
- A little neutral detergent (non abrasive) can also
- · Dry with a soft cloth.

Appliance internal parts

- After each wash, leave the door open for some time to allow the inside of the appliance to dry.
- · If you never or seldom wash your laundry at 90°C, we recommend to occasionally run a 90°C programme without laundry, adding a small amount of detergent, to keep the interior of the appliance clean.

Door seal

- Clean with a damp cloth when necessary.
- Check the condition of the door seal regularly.

Filter

· Check and clean the filter regularly, at least two or three times a year (see "Removing the filter / Draining residual water")

Water supply hose

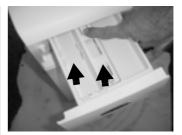
- · Check the hose regularly for brittleness and
- Regularly check and clean the mesh filter inside the inlet hose (see "Cleaning the mesh filter in the water supply hose(s)").

Do not use flammable fluids for cleaning the appliance.

Detergent drawer

Clean the detergent dispenser regularly, at least three or four times a year to prevent a build-up of detergent.

- 1. Press "PUSH" and extract the dispenser drawer.
- 2. Remove the cover grid from the fabric softener compartment. Remove the separator from the main wash compartment by pulling it upwards (see dark arrows).
- 3. Wash all the parts under running water.
- 4. Clean detergent from the dispenser with a damp cloth.
- 5. Refit the separator and the cover grid in the detergent dispenser and fit the dispenser back inside its housing.





Inlet hose

If a supply hose shows a damage, replace it by a new hose of the same type, available through our After-Sales Service or your specialist dealer.

Contact our After-Sales Service team or specialist dealer to obtain a replacement hose.

Cleaning the mesh filter in the water supply hose(s)

- 1. Close the tap and loosen the inlet hose on the tap.
- 2. Clean the internal mesh filter and screw the water inlet hose back onto the tap.
- 3. Now unscrew the inlet hose on the rear of the washing machine.
- 4. Pull off the mesh filter from the washing machine connection with universal pliers and clean it.
- 5. Refit the mesh filter and screw the inlet hose on again.
- 6. Turn on the tap and check that the connections are water-tight.











TROUBLESHOOTING GUIDE

The appliance is fitted with automatic safety functions that detect faults at an early stage and allow the safety system to react appropriately. These faults are frequently so minor that they can be dealt with a few minutes.

Problem	Causes, Solutions, Suggestions	
The machine will not turn on and no lamps are lit	 The plug has not been properly inserted in the socket. The socket or fuse is faulty (use another lamp or electrical device to test the socket). The "On/Off" switch (if present) has not been pressed. 	
The machine will not start even though the "Start" button has been pressed	The door has not been closed correctly.	
The machine stops during the programme and the "Start" light flashes	 The "Rinse Hold" function (if present) is turned on and the Anticrease light goes on in the programme sequence indicator; terminate "Rinse Hold" by pressing the "Start" button or by choosing and starting the "Drain" programme. the programme has been changed: select the new programme and press 	
	 "Start". The programme has been interrupted and the door opened: close the door and re-start the programme by pressing "Start". The appliance's safety system has been activated (see "Description of red indications"). The water tap is not open or the water inlet hose is kinked ("Water tap closed" indication lights up). 	
The dispenser contains detergent and/or additive residue	 The separator in the main wash chamber has not been correctly fitted or is not suitable for the use of powder and liquid detergents (see "Detergents and additives"). The water level is insufficient; the mesh filters of the water supply may be blocked (see "Care and maintenance"). 	
The washing machine vibrates during the spin cycle	 The transport bolts have not been removed; Before using the machine, it is imperative that the transport bolts are removed. The appliance is not level/not standing firmly on all four feet (see separate "Installation Guide"). 	
Final spin results are poor	 The washing machine has an imbalance detection and correction system. If individual heavy items are loaded (e.g. bathrobes), this system may reduce the spin speed automatically or even interrupt the cycle in order to protect the washing machine. Heavy items may prevent the spin cycle from being carried out; add small items and repeat the spin cycle. The excessive formation of foam may prevent the spin cycle from being carried out; select and start the "Rinse & Spin" programme. Avoid using excessive amounts of detergent (see "Detergents and additives"). The "Variable Spin" button (if present) has been set to a low spin speed or the "No Spin" option (if present) has been activated. 	
The programme time initially shown on the display can be lengthened/shortened by a given amount of time (only on appliances with a display indicating remaining programme time)	It is normal for the washing machine to adjust to factors that might affect the duration of the wash cycle, e.g. the excessive formation of foam, an unbalanced load of very heavy items or extended heating time due to a low water temperature. For reasons like these, the wash time is recalculated and up-dated if necessary. On some displays (depending on the model), an animation appears during such update periods.	















Description of red indications

The red light will go on (if fitted to the appliance)	Alphanumeric indications shown on the display (on models fitted with them)	Description Cause Solutions
"Water Tap Closed" [₹] ৢ⊃	E00	 The appliance has insufficient or no water supply. The "Start" light goes on. Check that: The water tap is fully open and the water pressure is sufficient. The water supply hose is kinked. the mesh filters of the water supply could be blocked (see "Care and maintenance". The water hose is frozen up. When the problem has been resolved, re-start the programme by pressing the "Start" button. If the fault occurs again, contact the After-Sales Service [see next chapter).
"Clean Pump" ∰	E01	The water is not pumped out of the washing machine. The appliance stops in mid programme; unplug the appliance and check if: • there are kinks in the drain hose. • the filter or pump is blocked (see chapter "Removing The Filter/Draining Residual Water"; make sure the water has cooled before draining the appliance). • the water in the water inlet hose is frozen. When you have resolved the problem, turn the programme selector to "Off/O" to reset the appliance; next re-start the desired programme. If the fault occurs again, contact the After-Sales Service [see next chapter).
"Service" 🚱	E02 E03 "Fod" E04	"Electrical module fault" Unplug the appliance and turn the programme selector to "Off/O", then turn the appliance ON again. Select the "Drain/Spin" programme and restart within 15 seconds. Turn the appliance OFF by turning the programme selector to "Off/O"; Open and close the door again with more force then reselect the programme and press "Start".
Door locking error 🛈		If any of the faults described above persists, unplug the appliance, turn off the water supply and contact our After-Sales Service (see next chapter).











AFTER-SALES SERVICE

Before contacting After-Sales Service:

- 1. Try to remedy the problem yourself (see "Troubleshooting Guide").
- 2. Restart the programme to check whether the problem has solved itself.
- 3. If the washing machine continues to function incorrectly, call After Sales Service.

Specify:

- The nature of the problem.
- The washing machine model.
- The service code (number after the word SERVICE)



The After Sales Service sticker can be found inside the door.

- · Your full address.
- Your telephone number and area code. After-Sales Service phone numbers and addresses are given on the guarantee card. Alternatively, consult the dealer where you purchased the appliance.

ACCESSORIES

For some models, you can obtain accessories from our After-Sales Service or from an authorised dealer:

- a Pedestal Drawer which can be installed beneath your washing machine It raises your machine to allow for more comfortable loading and unloading, as you now no longer need to bend as far to access the unit. Furthermore, it offers a great space-management tool and storage solution.
- a Stacking Kit by means of which you can fix your dryer on top of your washing machine and thus effectively save space.

Some models are able to be installed under your kitchen worktop; in that case, please contact our After-Sales Service (see above). Attention:

- the appliance MUST be installed under a continuous worktop.
- according to the legal safety regulations, the installation of the appliance MUST be carried out by an authorized technician or by our After-Sales Service.
- the appliance MUST be installed using the intermediate cover panel of the **UBS Base Set** which can be obtained from specialist dealers or our After-Sales Service.













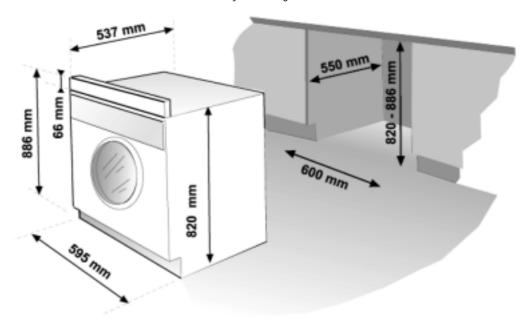


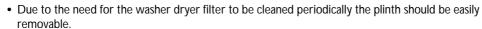




INSTALLATION TIPS

Washer dryer housing dimensions:





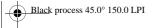
- For easy care and maintenance water supply and drain should not be positioned behind the appliance.
- The electrical connections should be positioned so that the appliance can be disconnected when fitted in position.















FITTING A DÉCOR DOOR TO THE APPLIANCE

The appliance front part has been fitted to accommodate the hinges so that the door can be opened either from the left or from the right hand side.

Proceed as follows:

- 1. Screw the hinges onto the décor door, if a dummy drawer front is also being used ensure it to be fastened to the top edge of the door. Ensure the gap between door and drawer matches the units either side.
- 2. Fix the two hinge plates to the front of the washer dryer using the two plastic backing pieces. **Note:** an 8mm box spanner can be used to screw the thread cutting screws into position.
- 3. Fasten the two magnetic catches to the opposite side to the hinges and ensure the metal straps are fastened to the back of the door.
- **4.** Locate the hinges on the door into the two hinge plates on the appliance.
- 5. If adjustment is necessary this can be achieved by either the hinge plates (vertical) or by the hinge fixing screws (horizontal).

FITTING A FULL HEIGHT DOOR

If a full height door is to be fitted (no dummy drawer front is being used) a top hinge hole has to be drilled in the door.

The distance between the two hinge hole centres is 360 - 384mm and the distance from the edge of the door is 21.5mm.

The hinge hole should be max 12mm deep and its diameter 35mm: make sure you do not drill through the

The two fixing holes for the hinge screws are 2mm.

DÉCOR STRIP

A décor strip can be screwed into position on the edge of the washer dryer. If needed, the strip can be cut to be adjusted to your furniture but normally this will not be necessary.

